



University  
Ombuds Office

# About Us

The Ombuds Office is a resource for anyone – including staff, students, faculty, administrators, and postdoctoral scholars – with a concern, conflict, or challenge related to UNC.

We offer a **confidential** and **informal** environment, where you can speak openly, contemplate goals, and explore options, as you navigate a confusing, unusual, or challenging situation. If you aren't sure what to do, talking with an **independent** and **impartial** ombuds can be a good next step.

The Ombuds Office does not accept “notice” on behalf of the University or receive formal complaints. Communicating with an ombuds does not make the University aware of your concerns and, with very few exceptions, you are able to remain in control of your situation.

## Our Services

- Consultation: We meet with individuals and groups to assist with navigating conflicts, concerns and challenges
- Facilitation: As designated neutrals, we facilitate communication with groups of all sizes
- Education: We build campus capacity for effective communication and constructive conflict engagement

### Learn More

[ombuds.unc.edu](https://ombuds.unc.edu)

email: [ombuds@unc.edu](mailto:ombuds@unc.edu)

phone: (919) 843-8204



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